

1 **Q. DESCRIBE THE GENERAL STRUCTURE OF THE COMPANY?**

2 **A.** Access2Go, Inc. is a privately held Illinois corporation which was registered with the Illinois
3 Secretary of State's office on January 21, 2000. A copy of the company's Articles of
4 Incorporation are provided in Exhibit B of our Application.

5 **Q. DESCRIBE ACCESS2GO, INC.'S SERVICES AND HOW THE COMPANY INTENDS TO**
6 **PROVIDE THEM.**

7 **A.** Access2Go, Inc. proposes to provide dedicated and switched access services and Private Line
8 services from points of origin within the State of Illinois to points of destination within the State of
9 Illinois. Access2Go, Inc. targets its marketing efforts towards business customers. Access2Go,
10 Inc. services are provided twenty-four hours a day, seven days a week.

11 Access2Go, Inc. is a switchless reseller and does not own or operate any transmission facilities or
12 switching equipment. Access2Go, Inc. currently utilizes AT&T and Qwest as its primary
13 underlying carriers. The carrier performs all long distance switching and transmission functions on
14 behalf of Access2Go, Inc. Customer lines are "PIC'd" to the specific carrier's network.
15 Access2Go, Inc.'s underlying carrier also provides the company with call detail records for use in
16 rating and billing monthly service usage. Customers receive billing for Access2Go, Inc. services
17 directly from the company. Access2Go, Inc.'s underlying carrier provides a daily transfer of a
18 data file containing customer call detail. This information is used to rate each call and create each
19 month's billing detail. Long distance usage is billed in arrears.

20 **Q. PLEASE PROVIDE THE STATES WHERE ACCESS2GO, INC. HAS RECEIVED**
21 **CERTIFICATION AND THOSE STATES IN WHICH APPLICATIONS FOR**
22 **CERTIFICATION ARE PENDING.**

23 **A.** Access2Go, Inc. has not applied for certification in any other state. We are in the start up phase of
24 the provision of telecommunication services as a certificated carrier. We have previously operated
25 as a distributor for other certificated carriers.

26 **Q. HAS ACCESS2GO, INC. EVER BEEN DENIED CERTIFICATION BY ANY STATE OR**
27 **EVER HAD ITS CERTIFICATION REVOKED?**

28 **A.** No.

1 **Q. HOW ARE CUSTOMER QUESTIONS AND INQUIRES HANDLED?**

2 **A.** Personnel will be available twenty-four hours a day, seven days a week to respond to service and
3 billing problems. Customers will be able to reach our Customer Service Department through the
4 use of a toll-free number. That number is 800-990-9093.

5 **Q. DESCRIBE ACCESS2GO, INC.'S FINANCIAL ABILITY TO PROVIDE RESALE**
6 **TELECOMMUNICATIONS SERVICES ON AN INTERCHANGE BASIS.**

7 **A.** Access2Go, Inc. has ample financial resources to operate as a telecommunications reseller. In
8 support of its financial ability to provide service, Access2Go, Inc. offers its December 2001
9 Corporate Tax Return and Balance Sheet and Income Statement as well as financial
10 documentation for an affiliated entity as Exhibit E to Access2Go, Inc.'s original Application.
11 With respect to Illinois, minimal capital investment is required from Access2Go, Inc., for entering
12 the Illinois market. Costs are limited to cost of certification and initial marketing. Additional
13 costs incurred by Access2Go, Inc. for Illinois customers will be incremental per-call costs
14 assessed by its underlying carriers for switching and transporting calls. These costs will be
15 directly recovered in the rates charged to Access2Go, Inc.'s customers.

16 **Q. HOW DOES ACCESS2GO, INC. INTEND TO MARKET ITS SERVICES IN ILLINOIS?**

17 **A.** Access2Go, Inc. intends to initially market its services throughout the State of Illinois via our
18 direct sales force which consists of 11 salespeople located throughout the state. Our primary
19 market is in "out-state" territories (as defined as cities outside of Chicago) such as Rockford,
20 Peoria, Springfield, Decatur, Alton, Champaign etc. where there is a need for competitively priced
21 carrier options.

22 **Q. ARE YOU FAMILIAR WITH THE TERM SLAMMING, AND IF SO, WHAT WILL**
23 **YOUR COMPANY DO TO PREVENT SLAMMING?**

24 **A.** Yes, I am familiar with the term and the meaning of slamming. Our company will take all
25 necessary measures in order to prevent slamming, including attempting to get a signed letter of
26 agency from all pre-subscribed customers prior to commencing service, and all marketing will be
27 done in accordance with all applicable state and federal regulations.

1 **Q. BRIEFLY DESCRIBE ACCESS2GO, INC.'S TARIFF.**

2 **A.** Access2Go, Inc.'s tariff contains the rules, regulations and rates for services offered by the
3 company which fall within the Commission's jurisdiction, specifically intrastate usage and per call
4 charges. Usage rates apply to all completed calls. Access2Go, Inc. offers direct dial, 800 and
5 private line services. Access2Go, Inc.'s proposed tariff fully describes each of the products
6 offered by the company and clearly states the rates associated with each product.

7 **Q. HOW WILL THE PEOPLE OF ILLINOIS BENEFIT FROM ACCESS2GO, INC.'S**
8 **SERVICES AND PRESENCE IN ILLINOIS?**

9 **A.** Certification of Access2Go, Inc. will enhance telecommunications competition in out-state
10 Illinois. Competition encourages technological innovation and efficient use of resources.
11 Increased competition has proven to benefit consumers by providing a wide variety of services and
12 processes from which consumers can choose. Certification of Access2Go, Inc. will provide
13 Illinois consumers with a wider choice of services and providers from which to select their long
14 distance service and service provider.

15 **Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

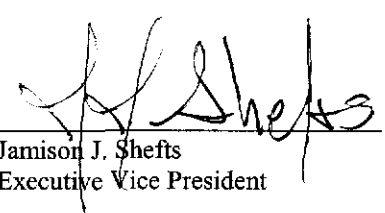
16 **A.** Yes.
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6 STATE OF ILLINOIS

7 COUNTY OF PEORIA
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9 AFFIDAVIT

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11 I, Jamison J. Shefts, first being duly sworn upon oath depose and say that I am the Executive Vice
12 President of Access2Go, Inc., the Applicant, and that I have read the above and foregoing prefiled
13 testimony by me subscribed and know the contents thereof, which testimony was filed in support of
14 Access2Go, Inc.'s Application for a Certificate of Interexchange Authority to Operate as a Reseller of
15 Telecommunications Services throughout the State of Illinois; that said contents are true in substance and in
16 fact, except as to matters stated upon information and belief, and as to those, I believe the same to be true.
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Jamison J. Shefts
Executive Vice President

Sworn to and subscribed before me
this 9th day of May, 2002.


Notary Public

My Commission Expires:

11-30-2003

